

Government of India  
Ministry of Communications  
Department of Telecommunications  
(Licensing Policy Wing)

12<sup>th</sup> Floor, Sanchar Bhawan, 20 Ashoka Road, New Delhi – 110 001

File No: 800-05/2019-AS-II

Dated: 10.06.2025

To

All UAS/ UL (having Access Service Authorization) Licensees

**Subject: Conversion of mobile connection from Prepaid to Postpaid and vice versa using OTP based process.**

This is in reference to DoT instructions dated 21.09.2021 on above mentioned subject wherein a subscriber is allowed to re-convert only after 90 days of previous conversion.

2. In partial modification of these instructions, it has been decided that a subscriber may now be allowed to re-convert after 30 days from the date of first conversion. However, for any subsequent OTP based conversions if opted by the subscriber, they shall be permitted to re-convert only after 90 days from the date of previous conversion. This shall be communicated to the subscriber clearly before the start of each conversion.

3. In case, if a subscriber wishes to re-convert within the lock-in period of 30 or 90 days (as the case may be), they may still do so by following the extant KYC process at PoS or authorised outlets of the licensees

4. Rest of the conditions and security restrictions, as mentioned in these instructions, shall remain unchanged.

(Nisha)  
**ADG (LPU)**

**Copy to:**

1. DG (T), DoT HQ, New Delhi for kind information & necessary action.
2. DDG (AS)/ DDG (AI & DIU), DoT HQ, New Delhi-for kind information.